

PRIVACY POLICY STATLES RORBU- OG KONFERANSESENER AS

This Privacy Policy applies to Statles Rorbu- og Konferansesenter AS, and describes how we process your personal data. «Personal data» is any information which can, directly or indirectly, identify you as a physical person. Please read this Privacy Policy carefully to understand how and for what purposes we process your personal data.

Your privacy is important to us, and we are committed to protecting the integrity, availability and confidentiality of your personal information. All processing of personal data in Statles Rorbu- og Konferansesenter AS must comply with the applicable privacy rules, including the GDPR and the Norwegian Personal Data Act.

If you provide us with personal data concerning other persons, for instance if you book on someone else's behalf, you are responsible in relation to us for having the person's consent to Statles Rorbu- og Konferansesenter's processing of their personal data in accordance with this Privacy Policy.

COLLECTION OF PERSONAL DATA

We may collect personal data directly from you when you make a booking. We may also receive and transfer your personal data from and to our partners if you have used a travel agency to book a room.

WHAT PERSONAL DATA DO WE COLLECT AND WHY?

If you book a fisherman's cottage or a meeting room with us, we will process your personal data in order to complete and administer your reservation, to be able to respond to, assist, follow up and handle your inquiry, and to provide you with information regarding your reservation. This includes communication necessary in order for us to respond to questions you have submitted to us via telephone, e-mail or other communication channels.

We also need your personal data in order to handle complaints or support inquiries.

We may process your personal data if we are compelled to do so by law, court or public authority to fulfill our obligations with regards to financial reporting, under tax law or due to a decision made by the police department or other authority.

Personal data we collect:

- Identity related data such as name
- Contact details such as address, telephone number and e-mail address
- Preferences and other requests or needs
- Sensitive personal data regarding for instance your health
- Other data you provide when making your booking
- When you visit our web site www.statles-rorbusenter.no, even if you do not send us an email to make a reservation, we may collect certain information, such as your IP address and which browser you are using.

Legal basis for processing:

- The processing is necessary in order for us to fulfill our agreement with you
- Processing is based on legal obligations
- The processing is based on our legitimate interest of handling customer service inquiries

CAN OTHERS ACCESS YOUR PERSONAL INFORMATION?

We use appropriate security measures to protect and safeguard any personal data given to us. We also use security procedures and technical and physical restrictions for accessing and using the personal data on our servers. Only authorized personnel are permitted to access personal data in the course of their work.

Your personal data is for intern use only and will never be shared with other businesses unless you consent to this.

We never sell your personal data.

We do not use cookies on our web site.

FOR HOW LONG IS YOUR PERSONAL DATA RETAINED?

Your personal data will not be stored any longer than necessary to fulfill the purpose of the processing or any statutory requiremenst placed on us. For example, the Norwegian Accounting Act requires us to keep detailed purchasing history for five years.

Thereafter your personal data will be deleted or anonymised to the extent that it is no longer possible to identify you.

HOW CAN YOU CONTROL THE PERSONAL INFORMATION YOU HAVE GIVEN TO US?

You have the right to review the personal data we keep about you. You can request an overview of your personal data by emailing us at booking@statles.no.

We will delete personal information about you if you ask us to, unless we have a legal requirement or statutory obligation to keep your personal data for longer.

RIGHT TO COMPLAIN

If you believe that we are processing personal information in breach of the law, you can submit a complaint to the Norwegian Data Protection Authority (post@datatilsynet.no)

CHANGES

If we make any changes to this Privacy Policy, the changes will be published on this website 14 days before they take effect.

WHO DO YOU CONTACT IF YOU HAVE QUESTIONS?

If you have any questions about our privacy policy or use of personal information, please contact us at booking@statles.no.

STATLES RORBU- OG KONFERANSESENER AS

MORTSUNDVEIEN 399

8370 LEKNES

